

Subject	Question	Answer
Access Missouri Award Amounts	Are students with a \$0 EFC guaranteed to receive the statutory maximum Access Missouri award?	<p>No. Access Missouri award amounts are determined based on the amount of legislatively appropriated funds and the number of eligible students. While award amounts cannot exceed the statutory maximum, students with a \$0 EFC may receive less than the statutory maximum award. However, under no circumstances will a student receive less than the statutory minimum award.</p> <p>See also the June 2008 <i>MDHE Digest</i> and the June 1, 2007 e-distribution message "Access Missouri Update and Tentative Processing Schedule."</p>
Access Missouri Award Amounts	What happens if Access Missouri awards are set at the statutory maximum and funding remains?	<p>The MDHE has three options when awards are at the statutory maximum and funding remains:</p> <ol style="list-style-type: none"> 1. Carry over the excess funds to the next year 2. Consider new students by extending the EFC cutoff above \$12,000 3. Consider new students by extending the application deadline beyond April 1 <p>The MDHE will weigh the amount of remaining funding and other pertinent information available at the time when determining the best option for the given year.</p> <p>When awards are set below the statutory maximum and funding remains, the only options available to the MDHE according to statute are:</p> <ol style="list-style-type: none"> 1. Carry over the excess funds to the next year 2. Increase award amounts, not to exceed the statutory maximum <p>See also the June 2008 <i>MDHE Digest</i>.</p>
Access Missouri Correction Deadline	Will the MDHE accept corrections to Access Missouri eligibility after the July 31 correction deadline?	<p>Yes. The MDHE loads FAFSA data to FAMOUS until just prior to setting spending authority, typically in mid-August. However, the MDHE cannot guarantee that corrections submitted after July 31 will be received before spending authority is set.</p> <p>See also the May 2008 <i>MDHE Digest</i>.</p>

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Access Missouri <i>Correction Deadline</i>	Can a school choice be added for an eligible Access Missouri student after the July 31 correction deadline?	<p>Yes. Students in an Eligible status at the time spending authority is set in FAMOUS can add a school choice to their record until September 30. Students in an Incomplete or Ineligible status at the time spending authority is set cannot add a school choice or make any other corrections to their record after spending authority is set.</p> <p>See also the May 2008 <i>MDHE Digest</i>.</p>
Access Missouri <i>Length of Receipt</i>	Can a student receive Access Missouri for 10 semesters if they had received Gallagher or College Guarantee previously?	<p>No. A student can only receive the Access Missouri award for a total of 10 semesters, including payment under the Gallagher, College Guarantee and Access Missouri programs. Payments in the same semester under both the Gallagher and College Guarantee programs are counted as one semester payment, not two.</p> <p>See also the November 2007 <i>MDHE Digest</i>.</p>
Access Missouri <i>Length of Receipt</i>	Besides 10 semester payments, what triggers the end of a student's Access Missouri eligibility?	<p>A student cannot receive an Access Missouri award after whichever of the following occurs first:</p> <ul style="list-style-type: none"> • Five semesters at a 2-year institution or 10 semesters at any combination of 2-year or 4-year institutions • Receipt of their first bachelor's degree <p>See also the June 2008 and November 2007 <i>MDHE Digests</i>.</p>
Access Missouri <i>Need</i>	How does a student demonstrate need for the Access Missouri program?	<p>Students with an EFC of \$12,000 or less have statutorily demonstrated need under the Access Missouri program. If the department raises the EFC cutoff in order to expend additional funds, any student with an EFC below the cutoff would be considered to have demonstrated need for Access Missouri. Need for Access Missouri is not determined by subtracting the expected family contribution and estimated financial assistance from the cost of attendance.</p> <p>See also the August 29, 2007 e-distribution message, "Additional Information for Fall 2007 Payment Process."</p>

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Access Missouri Refunds	When are institutions required to return Access Missouri funds and how long do they have to do so?	<p>Institutions must return Access Missouri funds within 30 days of learning any of the following:</p> <ul style="list-style-type: none"> • The student has lost eligibility prior to delivery • The award was based on erroneous, improper, or misleading information • The award was delivered to the wrong student • The student has withdrawn
Access Missouri Renewal	Do renewal students have priority in the Access Missouri program?	<p>No. Students must reapply and have their eligibility re-evaluated each year.</p> <p>See also the November 2007 <i>MDHE Digest</i>.</p>
Access Missouri Satisfactory Academic Progress - Initial Recipients	Are initial Access Missouri recipients required to maintain a 2.5 cumulative grade point average (CGPA) and satisfactory academic progress (SAP) as defined by the institution?	<p>No. The SAP requirements, including the 2.5 CGPA, do not apply to initial recipients. This is true even if the student is an upperclassman with an established CGPA at the time of initial receipt of the award. The SAP and CGPA requirements apply only to renewal students.</p>
Access Missouri Satisfactory Academic Progress - Renewal	When is a student considered to be a renewal student and subject to the 2.5 CGPA under the Access Missouri program?	<p>A student who has received at least one Access Missouri award in their college career is considered a renewal student and must maintain satisfactory academic progress, including the 2.5 CGPA requirement.</p> <p>See also the November 2007 <i>MDHE Digest</i> and the November 15, 2007 e-distribution message, "Satisfactory Academic Progress Requirements for 2008-2009."</p>

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Bright Flight <i>Deferment</i>	For how long can a Bright Flight award be deferred?	<p>The Bright Flight award can be deferred for up to 27 continuous months for:</p> <ul style="list-style-type: none"> • Participation in an international student exchange program • Service in a nonprofit organization or a state or federal government agency • Service on active duty in the armed forces • Documented medical reasons. <p>See also the June 2008 <i>MDHE Digest</i>.</p>
Bright Flight <i>Deferment</i>	Can a student receive more than one Bright Flight Deferment?	<p>Students may receive more than one deferment if necessary. For example, if a student is called to active duty multiple times, the student can receive multiple deferments for service on active duty. However, the multiple deferments can also be for different reasons such as service to a nonprofit organization and medical reasons. The 27 continuous month limitation applies to each individual deferment. For example, the student could receive 27 continuous months of deferment for service to a nonprofit organization and 27 continuous months of deferment for medical reasons.</p>
Bright Flight <i>Definition of HS Graduate</i>	What is the definition of a Missouri high school graduate with respect to the Bright Flight program?	<p>A Missouri high school graduate is a Missouri resident who has graduated from high school. The high school is not required to be a Missouri high school.</p>

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Bright Flight <i>Fall Payment Requests in Spring</i>	Can institutions request Bright Flight funds for the fall semester during the spring semester?	<p>Whether institutions can request fall Bright Flight funds in the spring semester is dependent on whether fall certification remains open after January 31 to accommodate mid-year adjustments for the Access Missouri program:</p> <ul style="list-style-type: none"> • If mid-year adjustments to Access Missouri awards are not required to expend remaining funding, fall certification for both the Access Missouri and Bright Flight programs ends on January 31. Beginning February 1, only spring funds can be requested. • If mid-year adjustments to Access Missouri awards are required, fall certification will remain open after January 31 so that institutions may request fall Access funds for the students affected by the adjustment. Since the certification process for Bright Flight and Access Missouri is tied together, fall Bright Flight funds can also be requested through the spring semester. <p>The MDHE will notify institutions of whether fall certification will end January 31 or continue into the spring semester in early to mid-January each year.</p>
Bright Flight <i>Renewal</i>	What requirements do Bright Flight recipients have to meet to renew the scholarship?	<p>To be eligible for renewal, students must:</p> <ul style="list-style-type: none"> • Receive the scholarship at a participating Missouri institution at least one semester each academic year • Maintain satisfactory academic progress in accordance with the institution's policy • Maintain a 2.5 cumulative grade point average <p>See also the November 2007 <i>MDHE Digest</i> and the November 15, 2007 e-distribution message, "Satisfactory Academic Progress Requirements for 2008-2009."</p>
Bright Flight <i>2010-2011 Changes</i>	What changes are in store for Bright Flight for the 2010-2011 academic year?	<p>Beginning with the 2010-2011 academic year, conditional on sufficient state appropriations, the Bright Flight program will be expanded to include students who achieve an ACT or SAT score in the top 4-5% of all Missouri students taking those tests. In addition, award amounts will increase for students in the top 3%. The award amounts will be tiered based on these ranks as follows:</p> <ul style="list-style-type: none"> • Top 4-5% = \$1,000 annual award • Top 3% = \$3,000 annual award

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FAMOUS <i>Customer Service</i>	Where do I go if I have questions about how to use FAMOUS or information that is in FAMOUS?	<p>A user manual is available at http://www.dhe.mo.gov/files/PSImanual.pdf for questions about how to use FAMOUS. The manual provides descriptive information about each screen, as well as simple step-by-step instructions.</p> <p>MDHE staff is also available from 8:00 a.m. to 5:00 p.m. Monday through Friday to answer any question relating to FAMOUS or state aid program administration. You may contact:</p> <ul style="list-style-type: none"> • Connie Bestgen, program specialist (800) 475-6757, option 4, (573) 751-1772, or connie.bestgen@dhe.mo.gov • Amy Haller, program specialist (573) 526-7958 or amy.haller@dhe.mo.gov • Kelli Reed, student assistance associate (573) 751-2444 or kelli.reed@dhe.mo.gov. <p>You may also contact your client service representative for assistance.</p>
FAMOUS <i>FTP</i>	What steps are required to participate in the FTP process?	<p>To participate in the FTP process, institutions must:</p> <ul style="list-style-type: none"> • Notify the MDHE of its desire to participate in the FTP process; • Submit a test plan; • Develop their systems to process the files; and • Test their systems with the MDHE <p>See also Appendix E of the user manual at: http://www.dhe.mo.gov/files/PSImanual.pdf.</p>
FAMOUS <i>FTP</i>	What functionality is available through the FTP process?	<p>Through the FTP process schools can receive student eligibility information for the Access Missouri and Bright Flight programs and certify students in those programs for payment. FTP schools also have the option of certifying students through the FAMOUS interface.</p> <p>Institutions that participate in the FTP process must continue to use the FAMOUS interface for running reports and returning funds.</p>

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FAMOUS <i>Inactive Student Designation</i>	Can a student who receives a fall award and graduates in December be made Inactive for the spring semester?	No. Once a student has been paid they must remain in an Active status for the remainder of that academic year.
FAMOUS <i>Inactive Student Location</i>	What happens to a student when I designate him Inactive?	Students who are designated Inactive are removed from the Estimated Awards/Certification screen and reports. They are not removed from the database. They can still be accessed by retrieving them with their SSNs on the Student screen or by using the Search for Students window. See also Section 6.5.2 of the user manual at http://www.dhe.mo.gov/files/PSImanual.pdf .
FAMOUS <i>Letters</i>	Where do I find information about letters that a student has received?	There is a Letters tab under the Student tab that provides a list of all of the letters a student has received. See also Section 6.11 of the user manual at http://www.dhe.mo.gov/files/PSImanual.pdf .
FAMOUS <i>Messages</i>	Can the messages on the Message tab be removed?	Yes. Institutions can remove messages by selecting all of the messages to be removed and clicking the Remove Selected Items button. The MDHE encourages institutions to clean out their Messages screen by removing old messages. See also Section 4.5 the user manual at: http://www.dhe.mo.gov/files/PSImanual.pdf .
FAMOUS <i>Returned Funds</i>	How many checks are required when returning funds through FAMOUS?	When returning funds, institutions can submit: <ul style="list-style-type: none"> • One check for a single return transaction, whether that transaction contains a single program or multiple programs • Up to three checks for a single transaction. FAMOUS can only accommodate three check numbers per transaction. Institutions must click the Check Sent button to submit the transaction to FAMOUS, even if the check(s) have not been mailed yet. See also Section 10.4.1 of the user manual at: http://www.dhe.mo.gov/files/PSImanual.pdf .

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FAMOUS <i>Universal Eligibility</i>	Which universal eligibility criteria can institutions update?	<p>Institutions can update the following universal eligibility criteria:</p> <ul style="list-style-type: none"> • Prior degree • College grade level • Student and parent residency • US citizenship <p>See also the June 17, 2008 e-distribution message, "Important State Aid Dates and 2008-2009 Eligibility Information."</p>
FAMOUS <i>Web Application</i>	When is the MDHE planning to convert FAMOUS into a web-based application?	<p>The MDHE plans to convert the institution's interface of FAMOUS into a web-based application before the 2009-2010 academic year. However, the conversion may be delayed by other priorities.</p> <p>See also the June 24, 2008 e-distribution message, "Survey for Planned Conversion of FAMOUS."</p>
Kids' Chance <i>Age Requirement</i>	Is there an age requirement for the Kids' Chance Scholarship Program?	Yes. Kids' Chance applicants must be at least 17 and not more than 22 years old at the time of initial or renewal application.
Kids' Chance <i>Eligibility</i>	Who is eligible to receive a Kids' Chance Scholarship Program award?	The Kids' Chance Scholarship Program serves children of parents eligible for Workers' Compensation due to death or serious injury.
Kids' Chance <i>Implementation</i>	When will the MDHE begin making Kids' Chance Scholarship Program awards?	The MDHE will begin awarding scholarships under the Kids' Chance program in August 2009, for the 2009-2010 academic year.
Kids' Chance <i>Need</i>	Is the Kids' Chance Scholarship Program a need-based program?	Yes. Students must demonstrate financial need to be eligible for a Kids' Chance award. However, similar to the Marguerite Ross Barnett program, award amounts are based on tuition and will not be affected by the student's amount of demonstrated need.

Subject	Question	Answer
Marguerite Ross Barnett <i>Application Deadline</i>	What is the application deadline for the Marguerite Ross Barnett program?	<p>To be eligible for a Marguerite Ross Barnett program award, students must have a FAFSA on file by August 1 each year. The August 1 application deadline replaces the recommended April 1 deadline beginning with the 2008-2009 academic year.</p> <p>See also the April 2008 <i>MDHE Digest</i> and the June 17, 2008 e-distribution message, "Important State Aid Dates and 2008-2009 Eligibility Information."</p>
Marguerite Ross Barnett <i>Award Amounts and Credit Hours</i>	How does the number of credit hours in which a student is enrolled affect the student's Marguerite Ross Barnett award amount?	<p>The Marguerite Ross Barnett award amount is the least of :</p> <ul style="list-style-type: none"> • The tuition charged for 6 or 9 credit hours at the institution • The amount of tuition charged to a Missouri undergraduate resident enrolled in 6 or 9 credit hours in the same class level at the University of Missouri – Columbia. <p>Awards for students enrolled in 6, 7 or 8 credit hours are based on 6 credit hours. Awards for students enrolled in 9, 10 or 11 credit hours are based on 9 credit hours.</p> <p>See also the April 2008 <i>MDHE Digest</i> and the July 25, 2007 e-distribution message, "Important Changes to the Marguerite Ross Barnett Program and Fall 2007 Ross Reminders."</p>
Marguerite Ross Barnett <i>Award Amounts and Need</i>	Is the student's demonstrated financial need (COA-EFC-EFA) a factor in determining a student's Marguerite Ross Barnett award amount?	<p>No. Students are required to demonstrate need using the COA-EFC-EFA calculation to be eligible for a Marguerite Ross Barnett award, but the need amount is not taken into consideration when determining the award amount the student will receive.</p> <p>See also the April 2008 <i>MDHE Digest</i>.</p>
Marguerite Ross Barnett <i>Certification</i>	Can a Marguerite Ross Barnett award be increased after the initial certification?	<p>No. Once a Marguerite Ross Barnett award amount has been certified, the only adjustment that can be made is to reduce the award by returning funds.</p>

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Marguerite Ross Barnett <i>Employment Verification</i>	When are institutions required to verify a student's employment for the Marguerite Ross Barnett program?	The timing of the verification of student employment depends on the timing of the application. <ul style="list-style-type: none"> • If there is significant time between when the application is received and disbursement, institutions must verify employment both at the time of application and the time of disbursement. • If the application is received close to disbursement, verification can occur at the time of application only.
Marguerite Ross Barnett <i>Employment Work Study</i>	Are Title IV Work Study students eligible to receive a Marguerite Ross Barnett award?	No. In accordance with 6 CSR 10-2.120(2)(A)9, students employed under the federal Title IV College Work-Study Program are not eligible. See also the June 2008 <i>MDHE Digest</i> .
Marguerite Ross Barnett <i>Length of Receipt</i>	What triggers the end of a Marguerite Ross Barnett recipient's eligibility?	Marguerite Ross Barnett students can renew the scholarship until whichever of following occurs first: <ul style="list-style-type: none"> • Receipt of the first bachelor's degree • Completion of 150 semester hours or 225 quarter hours
Marguerite Ross Barnett <i>Payment with Full Time Program</i>	Can a student who is enrolled part-time in the fall semester and full-time in the spring semester receive a Marguerite Ross Barnett award in the fall and an Access Missouri award in the spring?	Yes. However, FAMOUS will assume the student is still enrolled part time in the spring semester and will indicate the student is Ineligible for the full-time Access Missouri program. To request Access funds in the spring semester, the institution must contact the MDHE for a manual adjustment to the student's Access Missouri eligibility. Students may receive an Access Missouri award in the fall and a Marguerite Ross Barnett award in the spring without need for a manual adjustment.
Missouri Teaching Fellows <i>Eligibility</i>	Who is eligible to receive loan repayment or a stipend under the Missouri Teaching Fellows Program?	Students who obtain a teaching certificate and become employed in an unaccredited school district in Missouri are eligible to receive, subject to appropriations, loan repayment or a stipend for their first five years of qualifying employment. The students must indicate their intent to meet these requirements during their senior year of high school.

Subject	Question	Answer
Public Service Officer Survivor <i>Eligibility</i>	Who is eligible to receive a Public Service Officer Survivor Grant award?	<p>The following people may be eligible to receive a Public Service Officer Survivor Grant award:</p> <ul style="list-style-type: none"> • A child of a deceased or permanently and totally disabled public safety officer or certain MODoT employees • The spouse of a deceased or permanently and totally disabled public safety officer or certain MODoT employees • A permanently and totally disabled public safety officer <p>Note: Permanently and totally disabled MODoT employees are not eligible.</p> <p>An eligible child includes a natural child, adopted child, or stepchild who is or was a dependent of the disabled or deceased officer.</p> <p>Public safety officers include: firefighters, police officers, parole officers, probation officers, state correctional employees, water safety officers, conservation officers, park rangers, or Highway Patrol employed by Missouri or a political subdivision of the state.</p> <p>Eligible MODoT employees must be full-time employees engaged in the construction or maintenance of the state's highways, road, and bridges.</p>
Public Service Officer Survivor <i>Length of Receipt</i>	What triggers the end of a Public Service Officer Survivor Grant recipient's eligibility?	Child survivors may renew the grant until receipt of their first bachelor's degree or age 24, whichever occurs first. Surviving spouses may renew the grant until receipt of their first bachelor's degree.
Public Service Officer Survivor <i>Need</i>	Is the Public Service Officer Survivor Grant program a need-based program?	No. Students do not have to demonstrate need to be eligible for a Public Service Officer Survivor Grant award.

Subject	Question	Answer
Public Service Officer Survivor <i>Renewal</i>	Can students renew their Public Service Officer Survivor Grant award?	<p>Yes. To renew their awards, students must complete a paper application each year. However, renewal students are not required to complete Section II of the application that collects certification from the deceased or disabled person's employer.</p> <p>Applications are available on the MDHE's Web site at: http://www.dhe.mo.gov/files/publicservice.pdf.</p> <p>There is no application deadline. However, awards are made on a first-come, first-served basis and are conditional on funding availability, so the MDHE encourages early application.</p>
Public Service Officer Survivor <i>Satisfactory Academic Progress</i>	What is the satisfactory academic progress requirement for the Public Service Officer Survivor Grant program?	To renew the grant, students must maintain satisfactory academic progress as defined by the school.
State Student Financial Aid Committee <i>Activities</i>	What are some of the items on the State Student Financial Aid Committee's agenda?	In the near future, the State Student Financial Aid Committee will be looking at revisions to all of the administrative rules affecting the administration of the state student assistance programs in an effort to bring alignment and clarity to them. In addition, the committee will assist with the development of performance measures for the Access Missouri program to aid with the program's reauthorization.

Subject	Question	Answer
State Student Financial Aid Committee Membership	How do you become a member of the State Student Financial Aid Committee?	<p>Institutional members of the State Student Financial Aid Committee are appointed by the commissioner of higher education based on recommendations from the three institutional groups:</p> <ul style="list-style-type: none"> • Missouri Community College Association (MCCA); • Council on Public Higher Education (COPHE); and • Independent Colleges and Universities of Missouri (ICUM) <p>Members not associated with one of these groups are appointed based on input from the agencies or organizations employing the individuals.</p> <p>Other members include representatives from the Governor's Office, Missouri House of Representatives staff, Missouri Senate staff, MOHELA and the MDHE.</p> <p>Members serve two year terms.</p>
Vietnam Veteran's Survivor Application	How does a student apply for the Vietnam Veteran's Survivor Grant Program?	<p>To apply for a Vietnam Veteran's Survivor Grant Program award, students must complete a paper application. Applications are available on the MDHE's Web site at: http://www.dhe.mo.gov/files/vietnamveterans.pdf.</p> <p>There is no application deadline. However, awards are made on a first-come, first-served basis and are conditional on funding availability, so the MDHE encourages early application.</p> <p>Initial recipients are required to obtain certification from a Veteran's Administration medical authority that the veteran's death was attributed to exposure to toxic chemicals during the Vietnam conflict. This certification is not required for renewal students.</p>